

Member's name:		Membership number:	
Member's address	:		

## **DIRECT DEBIT INSTRUCTION**

Name(s) of Account Holder(s) To the Manager of Bank/Building Society	Instruction to your Bank or Building Society Please pay FOWA Direct Debit from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with FOWA and if so, details will be passed electronically to my Bank/Building Society.									
			Sort code							
Address/Branch			Bank/building society account number							
Postcode	Service User Number	836254	<b>Reference number</b> (office use only)							
Please sign here >			Date						DB	RECT e bit

The Direct Debit Guarantee will be sent to you with your membership card/s and can also be found at fowa.org.uk

## Please post to Supporter Services, Friends of Westonbirt Arboretum, Westonbirt The National Arboretum, Tetbury, Gloucestershire, GL8 8QS

## The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit FoWA will notify you, 7 working days in advance of your account being debited or as otherwise agree. If you request FoWA to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by FoWA or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when FoWA asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also contact us quoting your membership number.

